

James Dishman

118 Carter Circle

Apartment 4

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Education

- Kent State University
MS in User Experience, 2026
- University of Pittsburgh
BA in English, Related Studies: Philosophy, Political Science, and Latin American Studies

Employment

Graduate Assistant

Kent State University 2024-Present

- Developed instructional materials for graduate-level UX courses, enhancing course structure and learning outcomes.
- Analyzed UX publications to assist with authoring graduate level textbook, streamlining content creation for a unique publication.
- Audit UX MS program web material, site-map and audit all copy.
- Qualitative research data verification.

Ableton User Group Organizer

Ableton AG 2015–Present

- Founded and led user group meetings for Ableton users, building a community network across the Pittsburgh region and mentoring users.
- Collaborated with university and local educators to expand inclusivity and learning opportunities for a diverse user base.
- Served as liaison between users and Ableton corporate, facilitating feedback and product improvements.

Material Handler

Osrose Utility Services 2021–2023

- Organized and administered logistics for utility services contractor using GIS and GPS data, improving tracking efficiency and materials management.

Assistant Brewer and Cellarman

Four Points Brewing 2019–2023

- Managed tank sanitation and preparation for brewing, ensuring high-quality production standards and compliance.
- Led packaging processes, achieving sanitary and efficient product handling, reducing waste and insuring quality.

Bartender

Blues Avenue, LLC.

2019–2023

- Provided bartending services at high-volume music venues, supporting smooth operations, safety and customer satisfaction.
- Streamlined sales processes using Toast POS systems, increasing transaction speed and accuracy.

Self-employed Title Abstractor

Various Clients and Brokers

2012–2019

- Conducted full certified title analysis, ensuring accuracy across multiple states and counties.
- Led multiple teams to resolve title defects through research and analysis, created and administered successful curative title teams for broker.
- Partnered with attorneys to address title opinions, achieving timely resolution on complex title issues.

Rigger and Lighting Technician

Everlast Productions

2006–2008

- Running lighting rigs for large events, ensuring safety, stability and aesthetic impact. Setting up and running lighting rigs for large events, ensuring safety, stability and aesthetic impact.

Water Quality Technician

Dixon Marine Services

2006–2007

- Helped deploy and monitor water quality sensors with real-time satellite data transmission, maintaining data integrity under extreme conditions on Snake and Clearwater rivers.

Litigation Management Specialist

Clicks Document Management

2004–2005

- Secure and confidential medical and legal document processing, ensuring HIPAA compliance and strict data privacy protocols.

Production Manager

Copies At Carson

2001–2003

- Directed large-scale color, black and white, and large format print and design projects, achieving high-quality outputs aligned with client specifications.

Intern

Silver Eye Center for Photography

1997

- Supported gallery operations, enhancing visitor engagement through strategic exhibit management.
- Produced newsletters and designed graphics, elevating brand presentation and public outreach.
- Authored copy for promotional materials, strengthening gallery visibility and audience connection.

Intern, Community and Labor Organization

