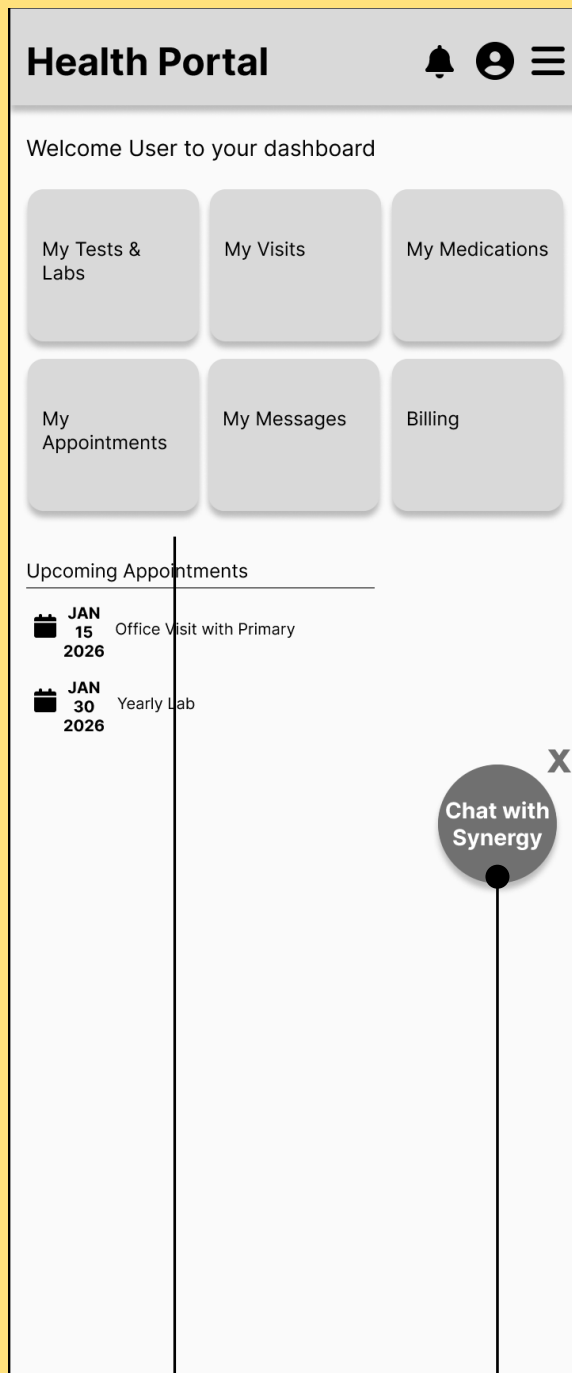
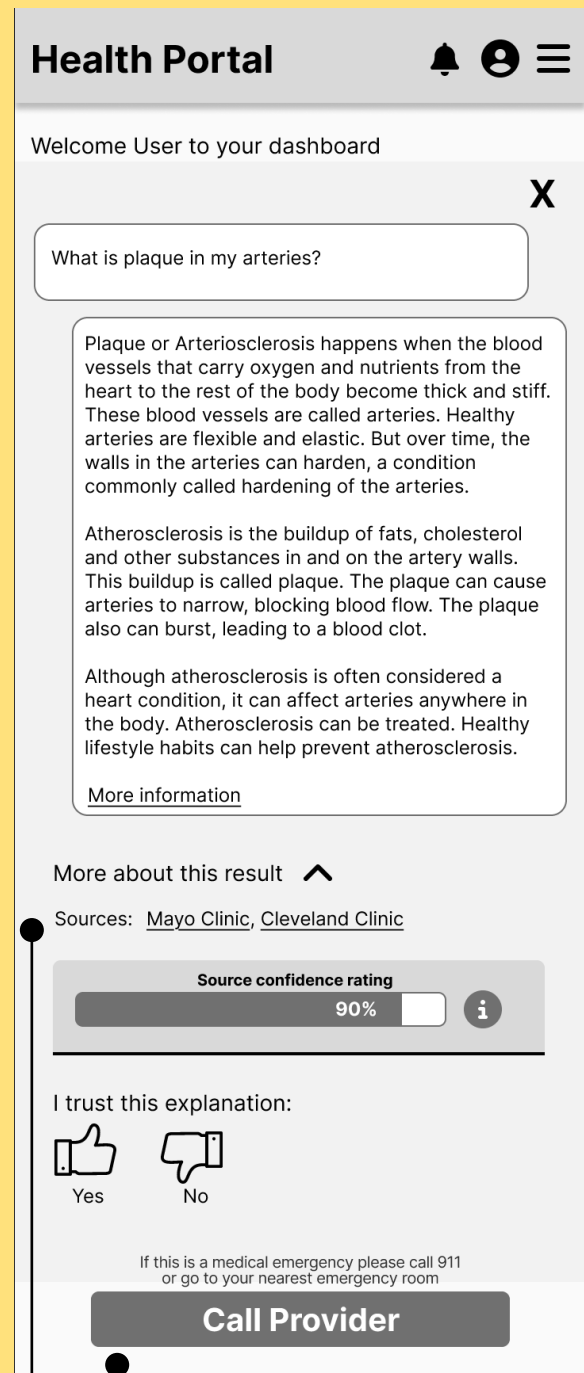


Results: Summative Design



Links to portals areas easy to find and action on

Chat floating action button (FAB) was easy to locate



Call To Action for user initiated call to their provider

Information about result - Source listing, confidence rating with tool tip explanation and trust rating

Chat interactions appear in modal window; easy for user to close